



**Meadowland Credit Union**  
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**P.O. Box 133**  
**Sheboygan Falls, WI, 53085**

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 E-mail: [info@meadowlandcu.org](mailto:info@meadowlandcu.org)

## MEADOWLAND CREDIT UNION NEWS

### *A Letter From the President*

Hello Members,

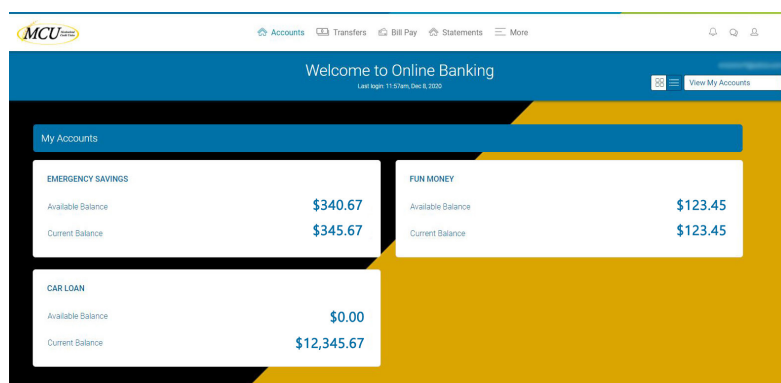
I wanted to say a big “THANK YOU” for your continued support and loyalty to your credit union. 2020 has been a very difficult and unusual year for everyone. As you know, we pride ourselves in putting people first, so while our credit union lobby is currently closed due to the COVID-19 pandemic, please remember that our staff is here to always help you. If you would like to meet with a Member Service Representative or a Loan Officer, please just call us to set up an appointment.

On behalf of the Board of Directors and the staff of Meadowland Credit Union, we all hope you enjoyed your holiday season while being safe and staying healthy. We look forward to 2021 and helping our members even more. Just remember that MCU believes that “People Are Worth More Than Money”. We truly practice that mission and it’s our philosophy towards our members.

Happy New Year!  
 David Horner, President/CEO

### *A New And Improved Look*

Our Homebanking got an enhancement! Now, when you log in to your account on Homebanking, it looks a bit different, and you have more options. It looks more like our Mobile Banking App with the square blocks, but you have the option to change it to the list which makes it look like the old Homebanking layout. The font is larger, making it easier to read and recognize which amount belongs to which account.



### ATTENTION MEMBERS!

Due to COVID-19 concerns, at this time, the date for the upcoming Annual Meeting is not yet set in stone. Please keep a look out on our website and social media pages for up to date information.



[www.meadowlandcu.org](http://www.meadowlandcu.org)  
[www.facebook.com/MeadowlandCU](https://www.facebook.com/MeadowlandCU)  
 Twitter @Meadowlandcu  
[www.linkedin.com/company/meadowland-credit-union](https://www.linkedin.com/company/meadowland-credit-union)

This Homebanking update is not just a change in graphics and layout, but the member has more options too. You can also see the toolbar at the top, displaying many of the features you can take advantage of, like making transfers between accounts. You can also stop e-statements in the statements tab, and receive paper statements instead. If you have problems logging in, you can get a temporary password sent to your email. This password will prompt you to reset. You can also submit a “stop payment” for personal checks online, but make sure there is enough time for the credit union staff to process your stop payment request. In your profile settings, you can give each account a nickname so that you can keep your accounts separate and organized in anyway you need. Login or register to create an account to see all the changes today!

# As the snow is falling, so are mortgage rates.

## Plow high interest rates goodbye!

Call us today, we may be able to save you SnOW much money.



**Karen Madson**  
920.467.8105  
Senior Loan Officer  
NMLS# 227007

**Chip Knilans**  
920.545.4444  
Senior Loan Officer  
NMLS# 240544



**PROVISOR**  
TRANSPARENT MORTGAGE SOLUTIONS™  
NMLS# 1802853

### *Tech Scams Increase as Tech Use Increases*

Since the surge of online schooling and working, tech scammers have taken advantage of the stress and uncertainty of this year. You can protect yourself and your devices despite the increase of tech scams.

First, it's best to know what a tech scam attempt will look like. You will get a pop up or some message saying your computer was infected with malware or a virus. The message may appear to be from a legitimate company like Microsoft or Apple. Your computer may even start "talking" through the speakers, saying to call a certain number or risk losing your data.

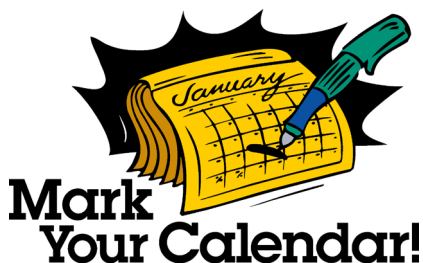
According to the Federal Trade Commission, the threat is not real. The scammers want to get your credit or debit card number to take your money. They also want to get control of your computer to install malware and viruses so that they can get any passwords or other personal information.

It sounds scary, but you can take control of the situation. When you get the popups, do not call the number listed. Shut down your computer or device and if you are able, take it to a computer service to have it looked at.

If you are called, do not give any money, card information, or other personal information. Hang up and call the Microsoft or Apple customer service number. Chances are the numbers are different, and they may give you some steps to take next.

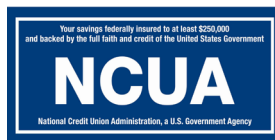
Make sure to report all scams that you come across. You can report it to the Federal Trade Commission online or over the phone. Call 1-877-382-4357 or TTY 1-866-653-4261 to report a scam over the phone, or report online at [ftc.gov/](http://ftc.gov/) complaint.

If you have fallen prey to a tech scam, be sure to call us at (920) 467-8105 so that we can help you. You also want to be sure to have a computer service such as the Geek Squad take a look at your device and guide your next steps.



### **DATES TO REMEMBER:**

Martin Luther King Jr Day	January 18th	Closed*
		*For Staff Training
President's Day	February 15th	Open
Good Friday	April 2nd	Open Until 1:00PM



Office Hours (By Appointment)  
Mon. - Thurs. 9:00 AM - 5:00 PM  
Friday 9:00 AM - 6:00 PM

Drive Thru Hours  
Mon. - Thurs. 9:00 AM - 5:30 PM  
Friday 9:00 AM - 6:00 PM  
Saturday 9:00 AM - 12:00 PM

Check out our Facebook page at  
[www.facebook.com/MeadowlandCU](http://www.facebook.com/MeadowlandCU)

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[www.linkedin.com/company/meadowland-credit-union](http://www.linkedin.com/company/meadowland-credit-union)

Follow our page for exciting news, events, and promotions!